

Privacy Policy for our websites

Ex Works, Inc. understands the importance of protecting the privacy of the users of our websites, www.exworks.com, www.exworksinc.com, www.exworkslogin.com, www.cm.exworkslogin.com and www.vm.exworkslogin.com. The information collected is used to provide information about your company and about specific transportation transactions to your vendors and suppliers, to improve the [exworks.com](http://www.exworks.com) web site content, and to contact you with updates to the web site or for other marketing purposes.

Certain areas of our websites require registration or a password for access. Information obtained from registered users of these areas may also be used for Ex Works' marketing purposes, and cookies may be used in those and other areas, as is described in this Policy. Log file data and other information gathered from registered users of [exworks.com](http://www.exworks.com) are used to improve the [exworks.com](http://www.exworks.com) customer experience.

Login currently provides users with access to XVM – Vendor Management and XDS – Data Services. In the future, Ex Works may add other features to those accessed through logins and passwords. (In such event, previously registered users will not be required to re-register.) For more information on this Privacy Policy, please read below.

What information does Ex Works capture about visitors to its web site?

The Ex Works websites' web servers use an extended log file format which captures: date and time of visit, referring address (location from which a visitor comes to [exworks.com](http://www.exworks.com)), type of Internet browser, and visitor's IP address. (Each computer that connects to the Internet is assigned a unique number, an IP address, for identification purposes). The log file does not capture a visitor's email address

Does Ex Works ask for personal information?

Several areas of Ex Works websites ask for personal information, company information or information about shipments. In these areas, your name, address, email address, billing information, business profile, tariffs, delivery information and transaction invoice information are requested. This information is collected to help us further develop our services, to provide you access to valuable Ex Works Internet-based information and services, and to provide your vendors or your suppliers with information that they may request about your company, or information that you wish to provide to potential vendors or suppliers to your company.

How does Ex Works use the information?

The information collected through this site helps us identify the type of web site content our customers value most. We use this information to market and improve the web site and our services. We also use this information to send you email notifications about updates to the web site, and to contact you by other means for marketing and other purposes. The purpose of Ex Works is to help make collaborative business within transportation easier for all parties by efficiently distributing needed information provided by transportation entities to other transportation entities. We deal with two types of information:

Shared information, meaning information which can and will be openly provided to any interested users. Shared information typically includes, but is not limited to, general information about your company, its managers, contact information, fleet information, information about insurance, information about your drivers and their credentials, and other certification, and other information that transportation entities might typically have a need to collect and analyze about their vendors or suppliers. Your use of the Ex Works websites constitutes your agreement that the shared information you provide can be made available to other users of the site without restriction.

Private information, meaning information which is intended for the use of one or more specific transportation entities within the industry who are registered users of Ex Works. Private information typically includes any information about a specific transportation transaction or shipment, private tariff information, certificates or documents specifically naming two transportation entities and/or information or questions specifically identified on the website as "private" for a particular transportation entity. Private information can be accessed only by individuals using logins and passwords assigned by and to the specific transportation entities who are party to the transaction or tariff, by Ex Works, its employees and its technical staff and subcontractors. Your use of the Ex Works websites constitutes your agreement that the private information you provide or access can be made available to other users of the site as who have been assigned logins and passwords by the specific transportation entities who are party to the private information.

Our policy is to not give, sell or otherwise distribute the information which can be identified in any way with a particular company to third parties outside of Ex Works and its subsidiaries and subcontractors (unless required by law); provided, however, in some cases we may use suppliers to assist us in collecting, using or otherwise processing for our benefit the information obtained through this site. Our practice is to require our suppliers to conduct such activities consistent with this policy and our requirements. We maintain the right to use for whatever purpose aggregated statistics that are based on the combined activity of multiple transportation entities and which cannot in any way be identified with one particular entity.

What happens when I leave an Ex Works website to visit a linked web site?

When you leave an Ex Works website to visit another site through a link posted on our site, the only information transferred to the third-party is the fact that you came from [exworks.com](http://www.exworks.com) (the referring address). This practice allows the third-party to monitor its own web site traffic, but does not provide them with any information about you. Ex Works is not responsible or liable for the independent privacy policies of our third-party sites. You should consult the privacy policies at those sites to determine how your information may be used.

What is a cookie?

A cookie is a series of data characters that, when programmed into a web site, is placed by the web server into the browser's application folder on your computer. Once placed onto your machine, the cookie will allow the web site to "recognize" you as a unique individual.

Does Ex Works use cookies?

Cookies are used to achieve two goals. The first is to provide Ex Works with the capability to personalize information for certain segments of its customer base. Secondly, in some instances, cookies are used to allow Ex Works the opportunity to associate individual customers with their information profiles. For example, through the use of cookies, our websites can "remember" your user ID when you login on your computer.

Can cookies be removed from my hard drive?

Yes, cookies can be removed from your hard drive. Also, depending on what type of web browser and what browser version you are using, you may be able to change the properties on your cookie file so that cookies are not used or saved. Please check with your browser provider for more information on removing cookies.

How do I contact Ex Works?

Our postal address is:
Ex Works, Inc.
50 Pinckney Street
Boston, MA 02114

We can be reached via email at webmaster@exworksinc.com or by telephone at +1 617-314-6227

Additional resources on information privacy.

The Electronic Privacy Information Center focuses public attention on emerging civil liberties issues relating to the National Information Infrastructure. EPIC Alert is the online newsletter of the

Electronic Privacy Information Center in Washington, DC. The newsletter is bi-weekly and covers issues related to privacy and civil liberties in the information age.

Ex Works reserves the right to amend the Privacy Policy at any time with or without notice. Please check back frequently in the event of changes.

Your use of Ex Works websites constitutes your agreement to this Privacy Policy.